AmeriHealth Caritas
Care is the heart of our work®

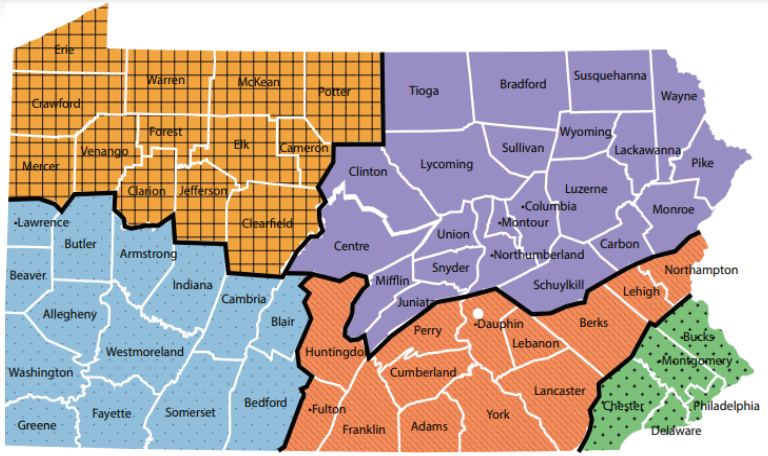
Comprehensive Guidance for Vision Health Services

December 8, 2026

Provider Network Management

Who we are

- Managed Care Organizations (MCOs), as chosen by the Pennsylvania Department of Human Services (DHS), manage the medical services provided to members in the Pennsylvania HealthChoices program.
- AmeriHealth Caritas Pennsylvania (ACP) provides services for members in Northwest, Northeast and Lehigh/Capital and Southwest zones, while Keystone First (KF) provides services in the Southeast zone.



HealthChoices Northwest
AmeriHealth Caritas PA, Geisinger**, Health Partners**, UPMC

HealthChoices Northeast
AmeriHealth Caritas PA, Geisinger, Health Partners**, UPMC**

HealthChoices Southeast
Geisinger**, Health Partners, Keystone First, United, UPMC**

HealthChoices Lehigh/Capital
AmeriHealth Caritas PA, Geisinger**, Health Partners**, Highmark Wholecare (formerly Gateway), UPMC

HealthChoices Southwest
AmeriHealth Caritas PA**, Geisinger**, Health Partners**,Highmark Wholecare (formerly Gateway), UPMC

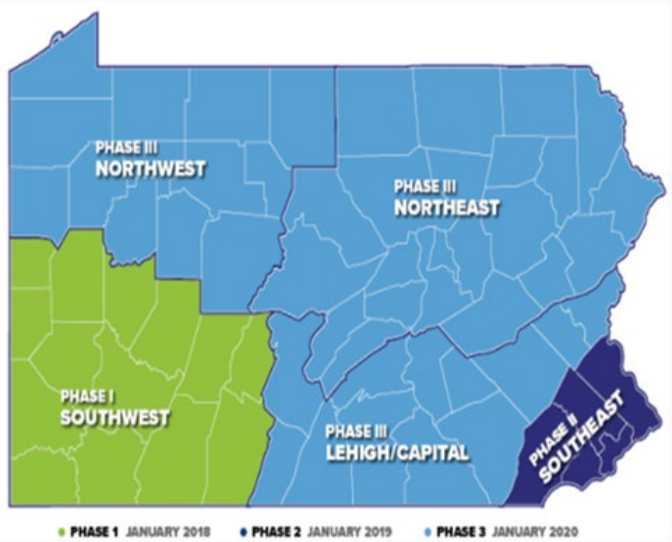
** New MCO in Zone

Community HealthChoices in Pennsylvania

Who We Are

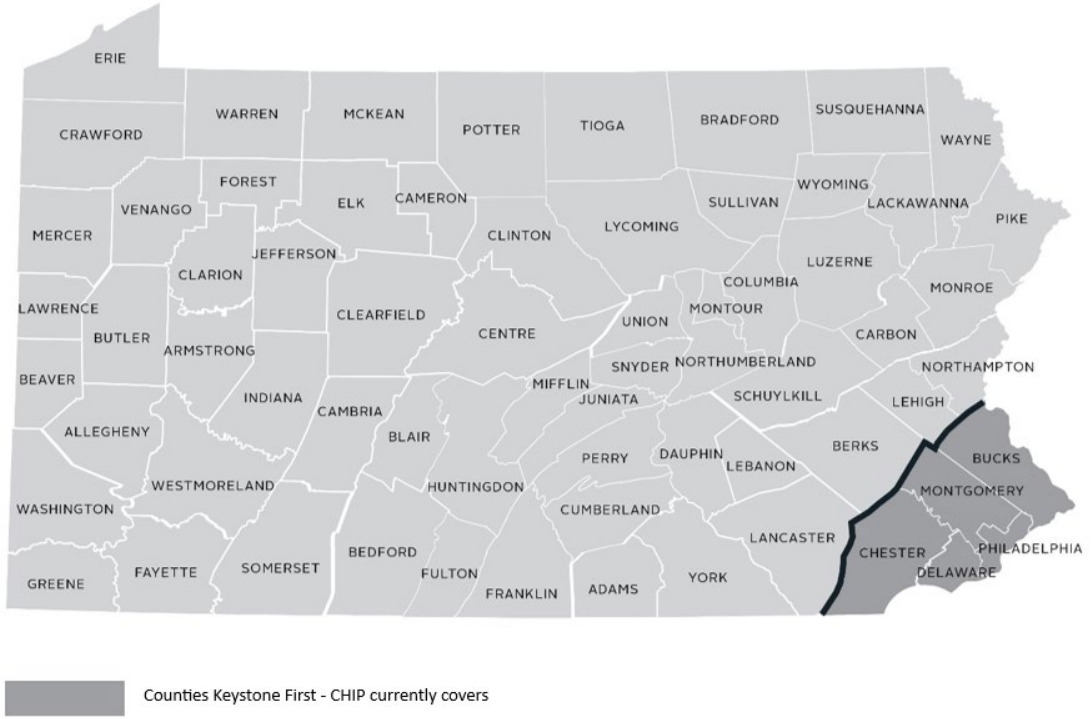
- Managed Care Organizations (MCOs), as chosen by the Pennsylvania Department of Human Services (DHS) and Office of Long-Term Living (OLTL), manage the medical services provided to Participants in the AmeriHealth Caritas Pennsylvania (PA) Community HealthChoices (CHC) program.
- AmeriHealth Caritas Pennsylvania CHC in the Southwest, Northwest, Northeast and Lehigh/Capital zones and Keystone First CHC in the Southeast zone.

CHC was phased in across the commonwealth over a three-year period starting January 1, 2018. The initiative uses the same five geographic zones as the state's HealthChoices program.



Who We Are

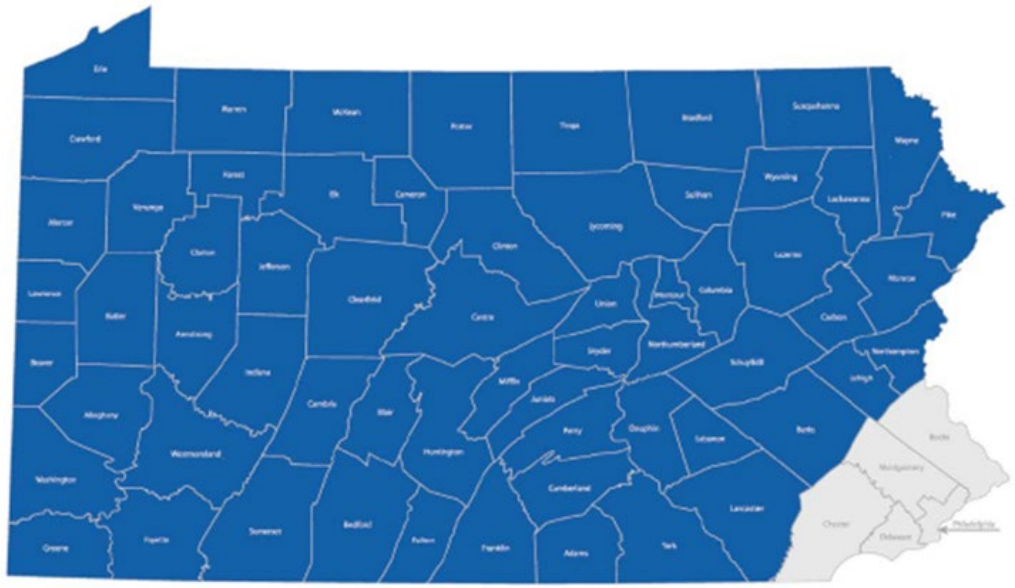
- Keystone First – CHIP provides health insurance to children and teens under the age of 19 in Bucks, Chester, Delaware, Montgomery and Philadelphia counties, who are not eligible for or enrolled in Medical Assistance or covered by private insurance, regardless of family income.
- Most eligible families can receive CHIP coverage for free. Others can get the same benefits at either low-cost or full-cost tiers, depending on household size and income (monthly premiums and co-pays apply). CHIP coverage is for a twelve (12) month enrollment period unless one of the loss of benefits situations occur.



VIP (Medicare) Services in Pennsylvania

Who We Are

- Managed Care Organizations (MCOs), as chosen by the Pennsylvania Department of Human Services (DHS), manage the medical services provided to members in the Pennsylvania VIP program.
- AmeriHealth Caritas VIP Care in the Southwest, Northwest, Northeast and Lehigh/Capital zones.
- Keystone First VIP Choice in Bucks, Chester, Delaware, Montgomery and Philadelphia counties.



Using Your Own Vision Hardware Provider

- Providers can bill directly for frames and lenses.

- Email provider.contracting@keystonefirstpa.com or pnmcontracting@amerihealthcaritas.com to become a participating provider.

Routine and Medically Necessary Exams

- Routine Exams:

Plan	Benefit
Keystone First, Keystone First Community HealthChoices (CHC), AmeriHealth Caritas Pennsylvania (PA), and AmeriHealth Caritas PA CHC	2 + 2 more if medically necessary per calendar year 1 refraction per calendar year
Keystone First – CHIP	1 exam with refraction, including dilation + more if medically necessary
Keystone First VIP Choice and AmeriHealth Caritas VIP Care	1 exam with refraction (when billed together) per calendar year

- CPT Codes: S0620, S0621, 92002, 92004, 92012, 92014.
- Medically Necessary Exams: Use appropriate “99XXX” E/M CPT codes.

Frames & Lenses

- Allowances:

Plan	Benefit
Keystone First and AmeriHealth Caritas PA - Under 21	$30 for frames $130 Total for frames & lenses combined
Keystone First and AmeriHealth Caritas PA - Diabetic Over 21	1 pair every 12 months with Diabetes (Not Gestational or Pre-Diabetes) or $75 for contact lenses
Keystone First CHC and AmeriHealth Caritas PA CHC	No coverage EXCEPTION: 2 pair frames/lenses every 12 months with Aphakia 1 pair with cataracts
Keystone First – CHIP	$30 for frames $130 Total for frames & lenses combined
AmeriHealth Caritas VIP Care	$475 allowance for glasses or contact lenses
Keystone First VIP Choice	$350 allowance for glasses or contact lenses

Frames & Lenses

- Modifiers:

PROC	MOD	Description
S0581		NONSTANDARD LENS
S0581	P2	PREMIUM NONSTANDARD LENS
V2744		TINT PHOTOCHROMATIC LENS/ES (GLASS SINGLE)
V2744	T1	TINT PHOTOCHROMATIC LENS/ES (SINGLE LENSES)
V2744	T2	TINT PHOTOCHROMATIC LENS/ES (MULTI-LENSES)
V2750		ANTI-REFLECTIVE COATING (STANDARD)
V2750	A2	ANTI-REFLECTIVE COATING (PREMIUM)
V2750	A3	ANTI-REFLECTIVE COATING (ULTRA)
V2760		SCRATCH RESISTANT COATING (SINGLE)
V2760	P2	SCRATCH RESISTANT COATING (MULTIFOCAL)
V2781		Progressive lens per lens (Standard)
V2781	P2	Progressive lens per lens (Premium)
V2781	P3	Progressive lens per lens (Ultra)
V2781	P4	Progressive lens per lens (Unlimited)

Contact Lenses Fitting and Bundling

- Fitting fees (S0500) are bundled with elective contact lenses.
- Fitting fees (92310) are not reimbursed separately.

Guidelines for Replacement Materials

- Replacement materials must include the RA modifier on claims.
- Applies to lenses and frames requiring replacement.

Claims Submission and Support

- NaviNet Portal: View recent claims starting in January.
- Versant Provider Portal: Use to access past patient claims with DOS prior to 1/1/2027
- Contact Provider Services at **1-800-521-6007** for additional support.

Summary of Vision Care Updates

- Providers can opt to bill directly for frames and lenses.
- Compliance with billing guidelines ensures smooth claims processing.
- Use available portals for claims review and patient history.

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Thank you for attending

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