



The Winter issue of our provider newsletter, *Connections*, is now online!

Keystone First, Keystone First Community HealthChoices (CHC) and Keystone First - CHIP are pleased to announce the availability of the third issue of our provider newsletter, ***Connections***.

Connections is your link to important provider news, updates, and resources. We hope your practice finds this issue informative, and we welcome any comments or suggestions you may have at:

provider.communications@keystonefirstpa.com or provider.communications@keystonefirstchc.com.

Highlights of this issue include:

- It's not too late to vaccinate
- Medical record documentation
- Access to care management
- Quality and utilization management
- Notice of privacy practices
- New functionality! Several new functions are available in NaviNet
- What is covered and what is not covered?
- Important updates regarding the dental fee schedule
- New enhancement to pharmacy claim processing
- Language and translation services

This, and previous issues of *Connections* can be accessed at:

- www.keystonefirstpa.com > [Providers](#) > [Resources](#) > [Communications](#) > [Provider newsletters](#)
- www.keystonefirstchc.com > [For Providers](#) > [Resources](#) > [Communications](#) > [Provider newsletters](#)
- www.keystonefirstchip.com > [Providers](#) > [Resources](#) > [Communications](#) > [Provider newsletters](#)

November 2025