

We Need Your Help to Prevent Fraud and Abuse

Keystone First Community HealthChoices (CHC) works hard to identify and prevent fraud, waste, and abuse. But we still need all Participants to report possible fraud and abuse.

You can help Keystone First CHC find provider fraud, waste, and abuse by keeping track of:

- Who provided your health care.
- What services you received during the visit and any other tests or visits the doctor ordered.
- When you got a health care service.
- Where the service took place.

Call Keystone First CHC if you think the provider may have billed wrong or offered a service you didn't think you needed. Please remember, DO NOT:

- Give your ID card or numbers to anyone other than your doctor, clinic, hospital, or other health care provider.
- Ask your doctor or any other health care provider for medical services, prescriptions, or supplies that you do not need.
- Sign your name to a blank form.
- Share your medical records with anyone other than your doctor, clinic, hospital, or other health care professional.



To report possible fraud and abuse, please call the Fraud Hotline at **1-866-833-9718 (TTY 711)**. You have the option to remain anonymous at all times.



Keystone First
Community HealthChoices

You can also report fraud and abuse to the Department of Human Services through any of the following:

- Call the MA Provider Compliance hotline number: **1-866-379-8477**.
- Go to the website: **www.dhs.pa.gov**.
- Send an email to **omaptips@state.pa.us**.

This managed care plan may not cover all your health care expenses. Read your contract carefully to determine which health care services are covered.

Keystone First Community HealthChoices complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, creed, religious affiliation, ancestry, sex gender, gender identity or expression, or sexual orientation.

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-855-332-0729 (TTY 1-855-235-4976).

Atención: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1-855-332-0729 (TTY 1-855-235-4976)**.

Внимание: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните **1-855-332-0729 (телетайп 1-855-235-4976)**.

For the full nondiscrimination notice, go to **www.keystonefirstchc.com**.

CHCKF_18286054

Coverage by Vista Health Plan, an independent licensee of the Blue Cross and Blue Shield Association.

www.keystonefirstchc.com



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